Strip-It

Heavy Duty Sealer, Coating & Epoxy Grout Haze Remover

+ Common problems, likely causes & solutions
+ Read the label, SDS & Technical Bulletin before use
+ Always test a small, hidden area first
+ Still stuck? Our Technical Support team can help

Product page, TB, SDS & more

How to use this guide: find your problem in the first column, check the likely cause, then follow the solution. The solutions are the most direct fix, not the only one. If your problem isn't listed, or the solution doesn't fix it, it's most likely job specific: contact Sealers Plus Technical Support (support@sealersplus.com.au · 02 9521 4000, Mon – Fri 9.00am – 4.00pm). **Always read the entire label, SDS & Technical Bulletin before use and do a test area first.**

PROBLEM	LIKELY CAUSE	SOLUTION
Does not strip the coating.	• Not enough product used. • Not enough dwell time. • The sealer or coating can't be stripped with this product.	• The process may need to be repeated. • Use more product and/or a longer dwell time, or add **MicroScrub** to **Strip-It** and hot water. • A more aggressive solvent may be needed: contact Technical Support.
Visible residue left on the surface after stripping; floor looks streaky.	• Sealer or coating not fully stripped.	• Re-apply more product and/or increase the dwell time. • Use a wet and dry vacuum to remove all old sealer residue, then rinse thoroughly. • For hard-to-remove sealers or coatings, add **MicroScrub** to **Strip-It** (add after the dwell time) and hot water.
Paint, vinyl flooring or carpet has been damaged.	• Solvents will damage paint, vinyl and other synthetic materials.	• Protect these surfaces with suitable solvent-resistant protection before you start.
Surface is sticky, shows marks (foot or hand prints) and/or residue is visible.	• Product residue not removed or rinsed thoroughly.	• Use **XtremeClean+** to remove the residue and rinse thoroughly. • Use a wet and dry vacuum.
Does not remove epoxy grout haze.	• Not enough product used. • Not enough dwell time. • Epoxy grout has fully cured.	• The process may need to be repeated. • Use more product and/or a longer dwell time, and/or add **MicroScrub** to **Strip-It** and hot water. • A more aggressive solvent may be needed: contact Technical Support.

RELATED PRODUCTS – TAP TO VIEW: MicroScrub · XtremeClean+

STRIP-IT DOCUMENTS: Technical Bulletin › · SDS › · Product page ›

STILL STUCK? Email photos of the problem, the surface type and the product batch number to support@sealersplus.com.au or call 02 9521 4000.

Watch: How to Remove Stains: Product Selector Guide
Not sure which product? Watch our guide
youtu.be/FJViGHKTTmc

MADE IN AUSTRALIA · Sealers Plus (An Aqua-Seal Brand).

PRODUCT WARRANTY – SEALERS PLUS (A Division of Aqua-Seal STS™) "The Manufacturer" warrants to the original purchaser of its products that such products are free from manufacturing defect and does not warrant or guarantee the workmanship performed by any person or firm installing its products. The manufacturer's obligation under this warranty is limited solely to the original purchaser and solely shall be limited to the replacement of the product sold or refund. This warranty will not extend to any product which has been modified in any way or which has not been used in accordance with the printed instructions. The manufacturer makes no other warranties either expressed or implied. The end user must determine the suitability of the product for their intended use. ALWAYS READ ENTIRE LABEL, SDS & TECHNICAL BULLETIN BEFORE USE & TEST FIRST.

SEALERS PLUS (An Aqua-Seal Brand) – Technical Support
P: +61 2 9521 4000 Monday to Friday 9.00am – 4.00pm E: support@sealersplus.com.au
U5, 5 Clerke Place, Kurnell NSW 2231 Australia
Aust: sealersplus.com.au **NZ:** sealersplus.co.nz **Global:** sealersplus.com

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