



# Renue'N'Seal™

## Premium Grout Colourant



**How it works:** The Aqua Seal STS™ Product Trouble Shooting Guide covers the most common application issues and problems associated with each Aqua Seal STS™ product.

**Problem:** If the product problem you are experiencing is not covered by the Product Trouble Shooting Guide then it is most likely job specific. Please contact Aqua Seal STS™ direct for more detailed advice and information.

**Solutions:** The solutions described are not necessarily the only way to solve the specific problem. They are based on giving you the most efficient & direct solution without resorting to more complex solutions that may require a professional trades person. If the solutions outlined do not solve the problem it is most likely job specific. Please contact Aqua Seal STS™ direct for more detailed advice and information.

**Note:** Always read entire product label, SDS & product technical bulletin before using. Do a test area first.

Problem	Reason	Solution
Uneven colour or finish.	<ul style="list-style-type: none"> <li>• Not enough product.</li> <li>• Uneven application.</li> <li>• Grout too damp prior to application.</li> <li>• Incorrect applicator.</li> </ul>	<ul style="list-style-type: none"> <li>• Apply more Renue'N'Seal™.</li> <li>• Two applications may be required when applying a contrasting colourant.</li> <li>• Use a soft bristle toothbrush or Renue'N'Seal™ applicator brush.</li> <li>• If using more than 1 bottle of a single colour, mix all the material to be used together in a large container to ensure uniform colour.</li> </ul>
Colourant Peels.	<ul style="list-style-type: none"> <li>• Grout not properly prepared.</li> <li>• Existing grout is smooth (not textured).</li> <li>• Grout must be clean, dry and free of any previous sealer as well as any cleaner or chemical residue.</li> <li>• Colourant applied to damp grout joint or applied too thick.</li> <li>• Colourant used on shower floor.</li> <li>• Shower areas, exterior, high use &amp; high traffic areas may require more frequent applications.</li> <li>• Grout has cracked allowing water/mositure into grout;</li> <li>• Harsh cleaning methods and/or high-alkaline, acidic, or solvent-based cleaners and weather exposure will affect wear and performance.</li> <li>• Do not use in under water or pooling water situations or areas subject to hydrostatic pressure;</li> </ul>	<ul style="list-style-type: none"> <li>• Use OxiTreat HD™ (for smooth grout to create texture) or XtremeClean™ (for existing textured grout) as per product label instructions to clean and prepare existing grout;</li> <li>• Strip existing colourant with Strip-It™.</li> <li>• To prepare epoxy grout use Strip-It™.</li> <li>• Allow to thoroughly dry and re-colour.</li> <li>• For shower floors, the use of a moisture meter can help determine when the existing grout is COMPLETELY dry before applying;</li> <li>• Ensure shower floors or wet areas have good falls for water rub off - no puddling;</li> <li>• Fix cracked grout by re-grouting;</li> <li>• Re-apply Colourant as necessary.</li> </ul>
Renue'N'Seal pulls out of joint during clean up.	<ul style="list-style-type: none"> <li>• Colourant still not dry.</li> <li>• Grout not completely dry before application.</li> <li>• Colourant was applied too thick.</li> <li>• Grout not textured enough (too smooth)</li> </ul>	<ul style="list-style-type: none"> <li>• Colourant must dry minimum 15-20 minutes before clean up. In cold or humid conditions this could be longer.</li> <li>• If colourant was applied to a damp joint or too thick, strip with Strip-It™ and re-apply colourant.</li> <li>• Clean &amp; prepare smooth cement grout with OxiTreat HD™ to create texture.</li> </ul>
Residue hard to remove off surrounding tile or stone surface. Porous stone or tile surface becomes stained.	<ul style="list-style-type: none"> <li>• Residue allowed to remain on surface too long before cleaning.</li> <li>• Not enough water in clean up.</li> <li>• Tile or stone surface too textured or porous.</li> </ul>	<ul style="list-style-type: none"> <li>• Remove residue no later than 2 hours after application.</li> <li>• A small amount of EzyClean™ in the clean up water helps to ease removal.</li> <li>• Colourant should not be used on porous surfaces. Strip with Strip-It™. Seal porous surface with appropriate Aqua-Seal STS sealer &amp; then reapply Renue'N'Seal™.</li> <li>• Care should be taken when applying on grout surrounding textured tiles.</li> </ul>





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Colourants sealer performance is poor.	<ul style="list-style-type: none"> <li>• Not enough colourant applied.</li> <li>• Colourant maintained with incompatible cleaner.</li> </ul>	<ul style="list-style-type: none"> <li>• Apply more colourant. To achieve the best performance from Renue'N'Seal™, two thin coats are recommended.</li> <li>• Do not use acid or solvent-based cleaners over Renue'N'Seal™.</li> <li>• Use only PH neutral cleaners like EzyClean™ or for heavily soiled joints use Grout Clean Pro™.</li> </ul>
Renue'N'Seal is worn off by foot traffic.	<ul style="list-style-type: none"> <li>• Grout is sitting flush or above tile surface.</li> </ul>	<ul style="list-style-type: none"> <li>• Remove excess grout with a grout rake so it sits below tile surface, then re-apply Renue'N'Seal™.</li> </ul>

