MicroScrub

Powerful Nano-Cream – New Generation Abrasive Cleaner

+ Common problems, likely causes & solutions
+ Read the label, SDS & Technical Bulletin before use
+ Always test a small, hidden area first
+ Still stuck? Our Technical Support team can help

Product page, TB, SDS & more

How to use this guide: find your problem in the first column, check the likely cause, then follow the solution. The solutions are the most direct fix, not the only one. If your problem isn't listed, or the solution doesn't fix it, it's most likely job specific: contact Sealers Plus Technical Support (support@sealersplus.com.au · 02 9521 4000, Mon – Fri 9.00am – 4.00pm). **Always read the entire label, SDS & Technical Bulletin before use and do a test area first.**

PROBLEM	LIKELY CAUSE	SOLUTION
White residue left on the surface after cleaning.	• **MicroScrub** residue not completely removed from the surface.	• Apply water, agitate with a white or blue nylon scrub pad, remove the dirty residue (ideally with a wet vac), then rinse thoroughly with clean water and wipe dry. • If water alone doesn't remove it, re-wet, add a little more **MicroScrub**, agitate lightly with a scrub pad, rinse thoroughly and wipe dry. • If the residue has cured on the surface or won't come off easily, an acid rinse may be needed (not for acid-sensitive surfaces).
White residue left in the grout joint after cleaning.	• **MicroScrub** residue not completely removed and allowed to dry. • Porous grout has absorbed **MicroScrub**.	• Rinse with water and wipe dry. • If water alone doesn't remove it, agitate with a white pad, rinse with water and wipe dry. • Discoloured grout may need re-colouring with **Colour'N'Seal** Premium Grout Colourant.
Surface scratched after using MicroScrub.	• Most likely caused by the harsh abrasive contaminant being removed (e.g. sanded grout). • The pad used is too abrasive for the surface.	• Contact Sealers Plus Technical Support.
Surface dull after cleaning.	• **MicroScrub** residue not completely removed. • Scrubbed too aggressively, or the wrong scrubbing pad or brush was used.	• Rinse with water and wipe dry. • If water alone doesn't remove it, re-apply a little **MicroScrub**, agitate lightly with a white pad, rinse with water and wipe dry.
Wax on porcelain not completely removed.	• Not enough cleaner used, or wrong water-to-cleaner ratio. • Pad not abrasive enough. • The wax may not respond to **MicroScrub** alone.	• Pre-wet the surface before applying **MicroScrub**. • Use a white pad rather than a soft cloth. • Depending on the surface hardness, a more abrasive pad may be needed. • For tougher jobs, use **MicroScrub** with **Strip-It** or **XtremeClean+**.
The factory-applied sealer on your porcelain seems to have been stripped.	• **MicroScrub** only removes surface sealers or finishes. • Penetrating (impregnating) porcelain sealers sit below the surface and aren't removed by **MicroScrub**.	• No action needed.
Does not clean or remove deep stains.	• Wrong cleaner for the contaminant. • **MicroScrub** is a mechanical cleaner and will not remove contaminants below the surface.	• Use the Sealers Plus Product Selector or contact Technical Support to find the right cleaner.

RELATED PRODUCTS – TAP TO VIEW: **Colour'N'Seal** · **Strip-It** · **XtremeClean+**

MICROSCRUB DOCUMENTS: Technical Bulletin › · SDS › · Product page ›

STILL STUCK? Email photos of the problem, the surface type and the product batch number to support@sealersplus.com.au or call 02 9521 4000.

Watch: How to Remove Stains: Product Selector Guide
Not sure which product? Watch our guide
youtu.be/FJViGHKTTmc

MADE IN AUSTRALIA · Sealers Plus (An Aqua-Seal Brand).

PRODUCT WARRANTY – SEALERS PLUS (A Division of Aqua-Seal STS™) "The Manufacturer" warrants to the original purchaser of its products that such products are free from manufacturing defect and does not warrant or guarantee the workmanship performed by any person or firm installing its products. The manufacturer's obligation under this warranty is limited solely to the original purchaser and solely shall be limited to the replacement of the product sold or refund. This warranty will not extend to any product which has been modified in any way or which has not been used in accordance with the printed instructions. The manufacturer makes no other warranties either expressed or implied. The end user must determine the suitability of the product for their intended use. ALWAYS READ ENTIRE LABEL, SDS & TECHNICAL BULLETIN BEFORE USE & TEST FIRST.

SEALERS PLUS (An Aqua-Seal Brand) – Technical Support
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