



# Haze Away™

## Grout Haze - Prevention & Removal



**How it works:** The Aqua Seal STS™ Product Trouble Shooting Guide covers the most common application issues and problems associated with each Aqua Seal STS™ product.

**Problem:** If the product problem you are experiencing is not covered by the Product Trouble Shooting Guide then it is most likely job specific. Please contact Aqua Seal STS™ direct for more detailed advice and information.

**Solutions:** The solutions described are not necessarily the only way to solve the specific problem. They are based on giving you the most efficient & direct solution without resorting to more complex solutions that may require a professional trades person. If the solutions outlined do not solve the problem it is most likely job specific. Please contact Aqua Seal STS™ direct for more detailed advice and information.

**Note:** Always read entire product label, SDS & product technical bulletin before using. Do a test area first.

Problem	Reason	Solution
Grout Haze not removed.	<ul style="list-style-type: none"> <li>• Haze Away not used in FINAL rinse.</li> <li>• Haze Away not for the removal of cured grout or cured epoxy grout.</li> <li>• Mixed solution too weak.</li> <li>• Grout haze too thick.</li> <li>• Surface too heavily textured.</li> </ul>	<ul style="list-style-type: none"> <li>• For cured grout use OxiTreat HD.</li> <li>• For cured grout on acid sensitive surfaces use MicroScrub</li> <li>• Use stronger dilution.</li> <li>• Remove excess grout with grout float before using Haze Away.</li> <li>• Pre-seal highly porous or textured surfaces before grouting.</li> <li>• Use product in FINAL rinse.</li> </ul>
Surface dull after using product.	<ul style="list-style-type: none"> <li>• Grout haze not completely removed.</li> <li>• Haze Away used too concentrated.</li> </ul>	<ul style="list-style-type: none"> <li>• Mix weaker solution and re-apply. Allow to dwell then scrub with white nylon pad.</li> <li>• For cured grout use OxiTreat HD.</li> <li>• For cured grout on acid sensitive surfaces use MicroScrub</li> </ul>
Surface is sticky, shows marks (foot/hand prints) and/or a residue is visible.	<ul style="list-style-type: none"> <li>• The product has been mixed too concentrated and/or not rinsed thoroughly.</li> </ul>	<ul style="list-style-type: none"> <li>• Use XtremeClean and a white nylon pad to remove residue. Rinse thoroughly.</li> </ul>

