AQUA-SEAL STONE+TILE SOLUTIONS

Enhance'N'Seal™

Premium Sealer & Colour Enhancer

How it works: The **Aqua Seal STS™** Product Trouble Shooting Guide covers the most common application issues and problems associated with each **Aqua Seal STS™** product.

Problem: If the product problem you are experiencing is not covered by the Product Trouble Shooting Guide then it is most likely job specific. Please contact **Aqua Seal STS™** direct for more detailed advice and information.

Solutions: The solutions described are not necessarily the only way to solve the specific problem. They are based on giving you the most efficient & direct solution without resorting to more complex solutions that may require a professional trades person. If the solutions outlined do not solve the problem it is most likely job specific. Please contact **Aqua Seal STS™** direct for more detailed advice and information.

Note: Always read entire product label, SDS & product technical bulletin before using. Do a test area first.

Problem	Reason	Solution
Visible residue on surface / streak marks show on surface.	• Too much sealer applied. • Surface not wiped completely dry after 5-10 minutes of applying sealer. • Excess sealer / residue not completely wiped dry or removed. • **Enhance'N'Seal™** has been applied over another sealer.	• Use cold water with **MicroScrub™** and white pad to remove any soft residue. • If another sealer has been previously applied, it will need to be stripped with **Strip-It™** before re-applying **Enhance'N'Seal™.** • Residue might not be reversible. Mechanical removal may be required.
Sealer / surface turns white or patchy.	• Surface was wet/damp before sealing. • **Enhance'N'Seal™** exposed to water or moisture before full cure. • Excess sealer / sealer residue not completely wiped dry or removed. • **Enhance'N'Seal™** has been applied over another sealer. • **Enhance'N'Seal™** has been applied over surface when surface too hot or too cold.	• Use hot water with **MicroScrub™** and white pad. Allow to dry completely and re-apply sealer. • If another sealer has been previously applied, it will need to be stripped with **Strip-It™** before re-applying **Enhance'N'Seal™.** • Patchy effect might not be reversible. Mechanical removal may be required.
Surface water beading reduces after a few weeks.	• This is normal as the surface tension created by the sealer is worn off leaving the active sealer below the surface of the stone or tile. There is no need to re-seal.	• N/A
Sealer and/or enhancing effect disappears after heavy duty cleaning.	• Not enough sealer applied. • The life of the enhancing effect varies depending on the natural characteristics of the stone/tile. • Harsh cleaning methods, pressure washing, high alkaline, acidic or solvent based cleaners or weatehr exposure will affect wear & performance. • Exterior, high use or high traffic areas may require more frequent applications.	• Only maintain sealed surface with ph neutral cleaners such as **EzyClean™** or **Boost™** • Re-apply **Enhance'N'Seal™** as required.
Sealer does not bead water even after several applications.	• Sealer has not cured because surface is too damp. • Surface has been previously cleaned with an incompatible cleaner such as acid.	• Reseal after surface has properly dried. • If an incompatible cleaner has been used, clean floor with **EzyClean™**, rinse well with water and allow to thoroughly dry before resealing.
Enhanced effect starts to fade.	• Not enough sealer applied. • The life of the enhancing effect varies depending on the natural characteristics of the stone/tile.	• Re-apply **Enhance'N'Seal™** as required.

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