Aqua-Strip

Water Based Cleaner, Degreaser & Stripper for Light Sealers, Coatings & Epoxy Grout Haze

+ Common problems, likely causes & solutions
+ Read the label, SDS & Technical Bulletin before use
+ Always test a small, hidden area first
+ Still stuck? Our Technical Support team can help

Product page, TB, SDS & more

How to use this guide: find your problem in the first column, check the likely cause, then follow the solution. The solutions are the most direct fix, not the only one. If your problem isn't listed, or the solution doesn't fix it, it's most likely job specific: contact Sealers Plus Technical Support (support@sealersplus.com.au · 02 9521 4000, Mon – Fri 9.00am – 4.00pm). **Always read the entire label, SDS & Technical Bulletin before use and do a test area first.**

PROBLEM	LIKELY CAUSE	SOLUTION
Does not strip the sealer or coating.	• Solution too weak. • Not enough dwell time, or the solution dried on the surface. • Heavy, multi-coat, solvent-based or 2-pack coating that **Aqua-Strip** can't strip.	• Use 1:1 or neat for stripping and allow a 10 – 60 minute dwell time (the longer the better). DON'T ALLOW PRODUCT TO DRY ON SURFACE – ADD MORE DILUTED PRODUCT TO KEEP WET AND ACTIVE. • Agitate with a white nylon pad, scrub brush or slow speed scrubber and repeat as needed. • For heavier coatings and sealers use **Strip-It**.
Visible residue left on the surface after stripping; floor looks streaky.	• Sealer or coating softened but not fully removed. • Dirty solution allowed to dry back onto the surface.	• Re-apply, scrub and remove the dirty solution with a wet vac or mop while it is still wet. • Rinse several times with clean water. Repeat until the surface looks even.
Epoxy grout haze not removed.	• Haze too heavy, or the epoxy grout has fully cured. • Solution too weak, or not enough dwell time.	• Use **Aqua-Strip** neat with a longer dwell time and keep it wet. • Heavier or cured epoxy grout haze may need **Strip-It**.
Polished surface looks dull or marked.	• Used 1:1 or neat on a polished surface. • Solution allowed to dry on the surface.	• Always test first and use the weakest dilution that does the job. • Dull polished stone may need re-polishing by a stone restoration technician: contact Technical Support.
Surface is sticky, shows marks (foot or hand prints) and/or white residue is visible.	• Product residue not removed or rinsed thoroughly.	• Rinse several times with clean water, ideally removing it with a wet vac. • Use **MicroScrub** and a white pad for stubborn residue, then rinse thoroughly.
New sealer looks patchy or doesn't take after stripping.	• Old sealer residue left on the surface. • Cleaner residue not rinsed off. • Surface not dry enough.	• Make sure all old sealer is removed and the surface is rinsed thoroughly. • Allow the surface to dry thoroughly and do a test area before applying any new sealer, e.g. **Aqua-Seal Gold+**.
Grout looks patchy or lighter after cleaning.	• **Aqua-Strip** may affect some dark grouts and grout colourants. • Grout not completely dry yet. • Cleaning can expose existing permanent discolouration in the grout.	• Allow the grout to dry completely before judging the result. • Repair permanently discoloured or uneven grout with **Colour'N'Seal** Premium Grout Colourant.

RELATED PRODUCTS – TAP TO VIEW: Strip-It · MicroScrub · Aqua-Seal Gold+ · Colour'N'Seal

AQUA-STRIP DOCUMENTS: Technical Bulletin › · SDS › · Product page ›

STILL STUCK? Email photos of the problem, the surface type and the product batch number to support@sealersplus.com.au or call 02 9521 4000.

Watch: How to Remove Stains: Product Selector Guide
Not sure which product? Watch our guide
youtu.be/FJViGHKTTmc

MADE IN AUSTRALIA · Sealers Plus (An Aqua-Seal Brand).

PRODUCT WARRANTY – SEALERS PLUS (A Division of Aqua-Seal STS™) "The Manufacturer" warrants to the original purchaser of its products that such products are free from manufacturing defect and does not warrant or guarantee the workmanship performed by any person or firm installing its products. The manufacturer's obligation under this warranty is limited solely to the original purchaser and solely shall be limited to the replacement of the product sold or refund. This warranty will not extend to any product which has been modified in any way or which has not been used in accordance with the printed instructions. The manufacturer makes no other warranties either expressed or implied. The end user must determine the suitability of the product for their intended use. ALWAYS READ ENTIRE LABEL, SDS & TECHNICAL BULLETIN BEFORE USE & TEST FIRST.

SEALERS PLUS (An Aqua-Seal Brand) – Technical Support
P: +61 2 9521 4000 Monday to Friday 9.00am – 4.00pm E: support@sealersplus.com.au
U5, 5 Clerke Place, Kurnell NSW 2231 Australia
Aust: sealersplus.com.au **NZ:** sealersplus.co.nz **Global:** sealersplus.com

© October 2026